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Craden DP6 Financial Document Printers:

Legacy Technical Procedures

for
Oklahoma City, OK

A Technology Delivery Center (TDC) Document
Document #: TDC-KJ-01.1

April 2, 2003, Revision 1.1

Purpose of Guide:

The purpose of this guide is to provide TDC personnel with step-by-step instructions for teching Craden DP6 financial document printers.

Technical Procedure – Firmware

1. Connect power cable to the back of the printer.
2. Turn the power switch (located at the rear of the printer) to **ON**.
3. The printer screen should display the word **READY**. If the screen displays an error message or the printer does not power on, then it is considered non-working.
4. If necessary, adjust the screen contrast by turning the small white knob at the bottom left of the printer display screen.
5. On the printer keypad, press **9** then **0** then the **FUNCT** key.
6. The message **PROM REVISION** displays, followed by a letter and a number (for example, E4). Capture the letter and number and record this in BCS.
7. After **PROM REVISION**, the following messages display:
 - ROM TEST
 - RAM TEST
 - SENSORS
8. All messages move quickly on and off the screen. If the **PROM REVISION** information is not captured on the first try, wait until the **SENSORS** message displays, then press any key to return to the **READY** screen. Repeat steps 5-6.
9. Once the **PROM REVISION** information has been captured, turn off the power switch and proceed to the next unit.

Technical Procedure – Printing and BCS Data Entry

1. Assess the **cosmetic condition** of the unit. In addition to examining the unit for marks, scratches and dents, make certain the paper tray opens and closes easily. Open the paper tray (located on the front of the printer) by pressing on the lower left-hand corner of the tray.
 2. Log on to BCS and enter the following information about the unit:
 - Friendly Name
 - Adapter W/Unit
 - Cosmetic Condition
 - Kit
 - Class (Dot Matrix)
 - Power Adapter
 - Trays (1)
 - Internal Server
 3. Turn the power switch (located at the rear of the printer) to **ON**.
 4. Insert a piece of paper into the printer, aligning the left edge of the paper with the left side of the printer tray. The printer will take hold of the front edge of the paper.
 5. On the printer keypad, press **9** then **0** then **0** then the **FUNCT** key.
 6. The message DP6 CONFIGURATION displays.
 7. The printer prints a test page by pulling the paper into the printer. When it is finished, the rollers reverse and push the paper back out the front of the printer.
- Note: If the characters do not fully print, send the paper back through the printer 2-3 more times to give the ribbon a chance to self-correct.*
8. Enter the following information into BCS:
 - Status
 9. Once the test page has printed and information has been entered into BCS, turn the power switch to **OFF**.